



# PC EXPERTS

MontanaSky Computer Service and Repair.

Save money with a Service Plan or call on us as needed. We're here to help!

Effective Date: 12/01/2016

		Quantity	Price	Total
<b>Standard Packages</b>				
1	Diagnostic & Consultation		<b>\$79</b>	
2	VSR – Tune-Up, Virus & Spyware Removal		<b>\$179</b>	
3	VSR – Unlimited (Service Plan)		<b>\$9.95 per mo.</b>	
4	OSR – OS Diagnostic & OS Repair		<b>\$129</b>	
5	OSD – OS Reinstall, Data Restore, VSR		<b>\$229</b>	
6	The Works - OSD, Anti-Virus Installation		<b>\$259</b>	
<b>Email Support</b>				
7	Email Setup on Mobile Devices		<b>\$12 each</b>	
<b>Remote Support (15 minute minimum)</b>				
8	Remote Access – Diagnose and Consult.		<b>\$30 / 15 min</b>	
<b>Router Configuration</b>				
9	Customer Supplied Router Configuration		<b>\$15</b>	
<b>Data Management</b>				
10	Data Wipe – Eliminate all Hard Drive Data		<b>\$15 each</b>	
11	Data Backup & 30 Day Storage		<b>\$69</b>	
12	Data Transfer – Backup & Recovery		<b>\$99</b>	
<b>Labor Rates</b>				
13	Labor		<b>\$95</b>	
Prices are subject to change without notice.				



	Diag	VSR	OSR	OSD	Works
	\$79	\$179	\$129	\$229	\$259
<i>Diagnostics &amp; Consultation</i>	x	x	x	x	x
<i>Windows Updates</i>		x	x	x	x
<i>Tune-Up</i>		x		x	x
<i>Virus &amp; Spyware Removal</i>		x		x	x
<i>Operating System Repair</i>			x	x	x
<i>Operating System Reinstall</i>				x	x
<i>Data Migration</i>				x	x
<i>Anti-Virus Software Installation</i>					x

1. **Diagnostic and Consultation \$79.00**

- a. Troubleshoot, test software and hardware, provide repair estimates, physical cleaning (interior and external cleaning of computer).  
*\*\*Customers that do **NOT** have a MontanaSky account need to prepay the \$79.00. Any additional charges after that will be applied.*

2. **PC Tune-up, Virus and Spyware Removal (VSR) \$179.00**

- a. Diagnostic, software repair and updates
- b. Virus and Spyware removal
- c. Critical Windows updates and program updates

3. **Unlimited VSR Service Plan \$9.95 per month**

- a. Same as “PC Tune-Up & VSR”, but you can bring your computer in for a tune-up as often as you like at no additional charge. 2 year plan.  
**1 Computer: \$9.95 per month (with MtSky Internet Connection. \$12.95 without.)**  
**4 Computers: \$24.99 per month**
- b. Sign up at time of tune-up service and get a \$50 discount on current work.

4. **Diagnostic and Operating System Repair (OSR) \$129.00**

- a. A diagnostic to ensure the device needs software repair
- b. Software repair, including operating system reinstallation and updates.  
***This does not include data back up or transfer***

5. **Diagnostic and Repair (OSD) \$229.00 - (Operating System Recover/Data Backup)**

- c. A diagnostic to ensure the device needs software repair.
- d. Software repair, including operating system reinstallation and updates.
- e. Virus and spyware removal
- f. Data backup and restoration.



6. **Diagnostic, Repair, Backup and Protection \$259.00 - The Works Plan**
  - g. A diagnostic to ensure the device needs software repair.
  - h. Software repair, including operating system reinstallation and updates.
  - i. Virus and spyware removal.
  - j. Anti-virus installation
  - k. Data backup and restoration.
  
7. **Email setup on all mobile devices (Including Laptops) \$12.00**
  - a. Email set up through default email program via device.
  - b. Ensure email settings are correct, passwords are up to date and
  - c. Email can be sent out and received.
  
8. **Remote Connection Services. \$30 per 15 min. (15 Minutes minimum.)  
(Requires Internet access and customer interaction at remote location)**
  - a. A MontanaSky Networks technician will walk through setup of remote access over the phone.
  - b. Technician will perform diagnosis of the problem and initial consultation for \$30. Minimum 15 minutes.
  - c. If the customer wants to proceed, normal hourly rates apply.
  
9. **Secure Data Wipe – Eliminate all data from a hard drive \$15**
  - a. Completely eliminate all data from the hard drive, including the operating system. This will protect customer from data theft if someone finds the discarded drive.
  
10. **Router & Wi-Fi Configuration on Customer Supplied Routers \$15**
  
11. **Data Backup only \$69**
  - a. One time Data Backup to an external device.
  - b. Data will be available for 30 days at MontanaSky office in case of data loss.
  
12. **Data Backup and Recovery \$99**
  - a. One time Data Backup to an external device.
  - b. One Time Recovery/Transfer to customer's device.
  - c. Data will be available for 30 days at MontanaSky office in case of data loss.
  
13. **On-site Labor \$95**